

WARRANTIES



OUR WARRANTY OPTIONS

Cat® lift trucks are as rugged and tough as they come. Even under the harshest conditions you can count on their performance.

We have full confidence in our products. That's why all our engine and electric powered machines come with a full one-year warranty – with no restriction on working hours.

On top of our one-year, unlimited-hours warranty, you can opt for one of our four extended warranties. They offer you full flexibility and optimal coverage.

For the most demanding applications, our 3+2 programme gives you the most comprehensive cover and complete peace of mind.

For questions related to our warranty packages, please contact your nearest Cat® Lift Trucks dealer.



**EXTENDED WARRANTY
EXTENDED POWERTRAIN WARRANTY
3+2 PROGRAMME**

CAT®
Lift Trucks

EXTENDED WARRANTY

This option allows you to extend your machine's warranty beyond the standard one year.

Extended Warranty (EW) covers the entire truck for an additional period of 2 years or 4,000 hours, bringing the total warranty coverage period to 3 years or 4,000 working hours (whichever comes first).

Component Coverage

The *EW* programme coverage is for claims on failures due to a manufacturer's defect in materials and/or workmanship.



Benefits:

- You can concentrate on your core business without worrying about the financial burden of unexpected repairs.
- All repairs are carried out by skilled mechanics who know Cat forklifts best.
- Coverage is the same as with the standard warranty.

HOW IT WORKS

Extended Warranty, 3 Years, 4,000 hours



EXTENDED POWERTRAIN WARRANTY

Alternatively, there's our proven comprehensive Extended Powertrain Warranty (EPW) is available.

This covers the entire powertrain, including failure of the engine, transmission, drive shaft, differential, drive transaxles, traction controller, control panel or drive motors due to a manufacturing defect in materials and/or workmanship.

Any damage to related parts caused by a powertrain failure is also covered.

EPW is particularly valuable when used in combination with a service contract – eliminating the risk of costly repairs.

OPTION 1 | 3 Years, 4,000 hours



OPTION 2 | 4 Years, 5,000 hours



OPTION 3 | 5 Years, 6,000 hours



3+2 PROGRAMME TOTAL PEACE OF MIND

Next to the *Extended Warranty (EW)* and *Extended Powertrain Warranty (EPW)*, we offer 3+2 – an even more comprehensive level of warranty cover.

Enrolling a truck in 3+2 provides:

- 3 years / 4,000 hours *Extended Warranty (EW)*
- followed by 2 years / 2,000 hours *Extended Powertrain Warranty (EPW)*

This gives coverage on warranty repairs for 5 years / 6,000 hours following delivery of the truck.

Are you a large fleet operator? Or does your business operate lift trucks in demanding applications? If so, you'll enjoy the increased peace of mind of our 3+2 comprehensive cover.

HOW IT WORKS

3+2: 5 Years, 6,000 hours

